## Ashburton Library Profile

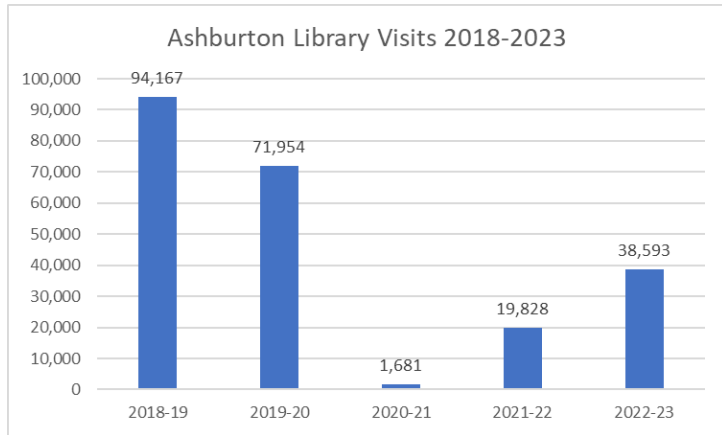| | |
|---|---|
| Shirley Road, Croydon, CR9 7AL | |
| Tel: 020 7884 5175 | |
| Email: ashburtonlibrary@croydon.gov.uk | |
| Addiscombe East Ward | |
| **Opening Hours** | |
| **Monday** | 10am – 6pm |
| **Tuesday** | 10am – 6pm |
| **Wednesday** | Closed |
| **Thursday** | 10am – 6pm |
| **Friday** | Closed |
| **Saturday** | 9am – 5pm |
| Hours open per week: | 32 |
| Year built: | 2006 |
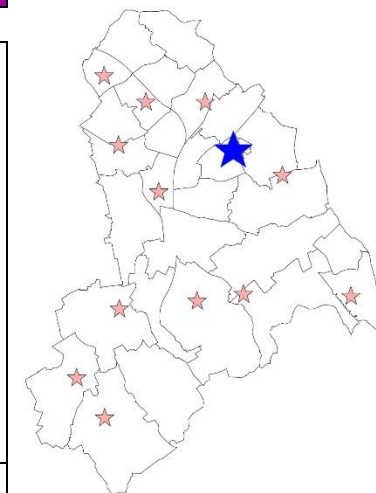



Indicative net internal area: 571 sq m



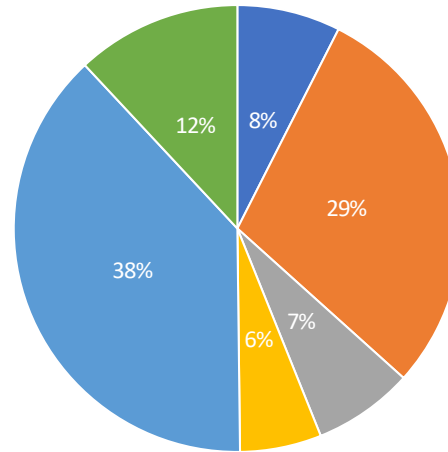| **Key service statistics 2022-23** | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 38,593 | 6.71% *of Croydon total* | Average visits per hour | 23.86 | Annual running costs | £323,732 |
| Annual issues | 45,619 | 6.67% *of Croydon total* | Average issues per hour | 28 | Running cost per hour | £198 |
| PC usage (hours used) | 3,020 | 7% *of Croydon total* | PC usage as % of open hours | 35% | Cost per visitor | £8 |
| Users who have logged onto a PC | 1,194 | 5.03% *of Croydon total* | Available PC hours (annual) | 9,860 | Income | £2,822 |
| Active users | 1,833 | 4.99% *of Croydon total* | Events run | 235 | Lending stock | 25,589 |
| New members | 678 | 4% *of Croydon total* | Event participants | 2,997 | New Stock | 1,222 |

| **Building and location summary** | |
|---|---|
| **Location type:**<br>• The building is in a predominantly residential area | **Footfall:**<br>• Short distance from shopping parade limiting shopper footfall<br>• Busy on weekday term times with students from school next door |
| **Visibility:**<br>• Prominent, glass fronted, modern building<br>• Part of the Ashburton Learning Village (including Oasis Academy)<br>• Set back from road, but visible signage (except at entrance) | **Adaptability:**<br>• The shelving units are static and so cannot be moved<br>• The children's library space is used for talks<br>• Scope for additional uses within the library |
| **Suitability:**<br>• The library is double height at the front and airy<br>• The interior and the furniture are basic and utilitarian<br>• Sufficient space and some sectioning off | **Condition (visual impression):**<br>• The exterior of the building is well-maintained and clean<br>• Regular maintenance and cleaning are part of the PFI contract |

# Ashburton Library Profile

## Ashburton Library Visits 2018-2023



| Year | Visits |
|------|--------|
| 2018-19 | 94,167 |
| 2019-20 | 71,954 |
| 2020-21 | 1,681 |
| 2021-22 | 19,828 |
| 2022-23 | 38,593 |

## Ashburton Library Issues 2018-2023



| Year | Issues |
|------|--------|
| 2018-19 | 50,950 |
| 2019-20 | 51,104 |
| 2020-21 | 16,903 |
| 2021-22 | 37,751 |
| 2022-23 | 45,619 |

## Ashburton Library Active Users (March 2023 = 1,833)
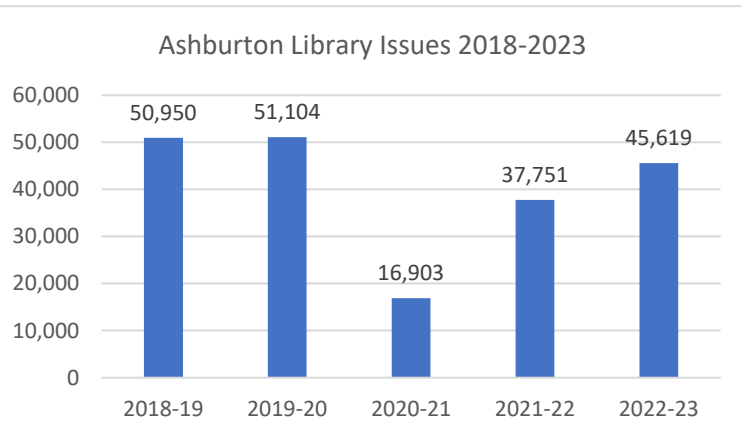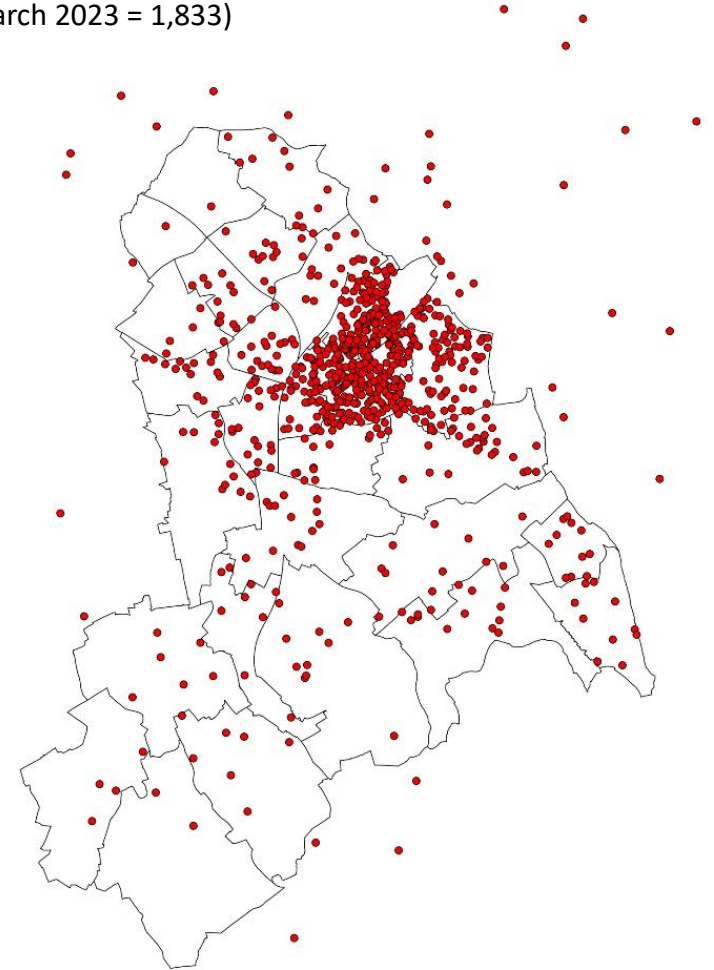


- CHILD 0-4 — 8%
- CHILD 5-11 — 29%
- TEEN 12-15 — 7%
- TEEN 16-17 — 6%
- ADULT 18-59 — 38%
- SENIOR 60+ — 12%

## Bradmore Green Library Profile

| Bradmore Way, Old Coulsdon, CR5 1PE | |
|---|---|
| Tel: 020 7884 5220 | |
| Email: bradmoregreenlibrary@croydon.gov.uk | |
| Old Coulsdon Ward | |
| **Opening Hours** | |
| **Monday** | Closed |
| **Tuesday** | 10am – 6pm |
| **Wednesday** | Closed |
| **Thursday** | Closed |
| **Friday** | 10am – 6pm |
| **Saturday** | Closed |
| Hours open per week: | 16 |
| Year built: | 1963 |
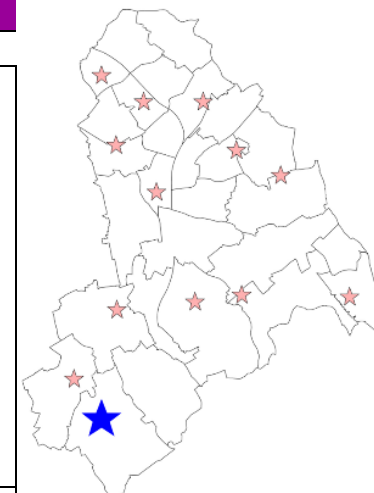
Indicative net internal area: 180 sq m

### Key service statistics 2022-23

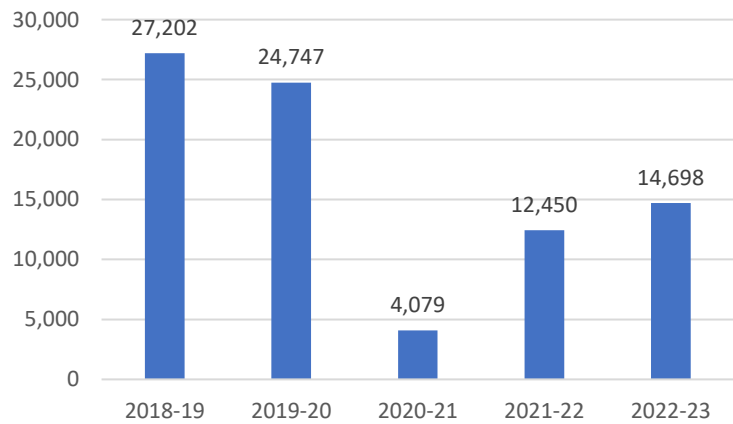| | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 17,370 | 3.02% *of Croydon total* | Average visits per hour | 21.28 | Annual running costs | £95,790 |
| Annual issues | 14,698 | 3.1% *of Croydon total* | Average issues per hour | 18 | Running cost per hour | £117 |
| PC usage (hours used) | 177 | 0.42% *of Croydon total* | PC usage as % of open hours | 12.3% | Cost per visitor | £6 |
| Users who have logged onto a PC | 149 | 0.62% *of Croydon total* | Available PC hours (annual) | 1,442 | Income | £661 |
| Active users | 496 | 1.35% *of Croydon total* | Events run | 57 | Lending stock | 10,460 |
| New members | 37 | 0.2% *of Croydon total* | Event participants | 574 | New Stock | 572 |

### Building and location summary

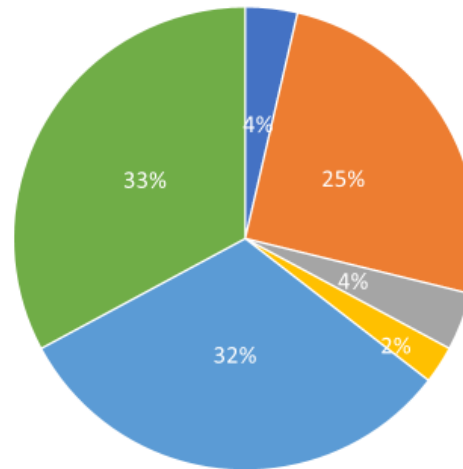| | |
|---|---|
| **Location type:**<br>• The building is in a predominantly residential area | **Footfall:**<br>• Next to primary school which provides some footfall<br>• Limited other footfall and some distance from shops<br>• |
| **Visibility:**<br>• Limited visibility as on side residential road<br>• Poor signage | **Adaptability:**<br>• Fixed shelving so not easily adaptable<br>• No underused space as it is too small |
| **Suitability:**<br>• The main library space is small and cramped<br>• Unattractive interior and poor energy efficiency<br>• No zoning and too small for full range of library uses | **Condition (visual impression):**<br>• The exterior of the building is in mixed condition.<br>• Interiors dull and interiors and grounds neglected |

# Bradmore Green Library Profile
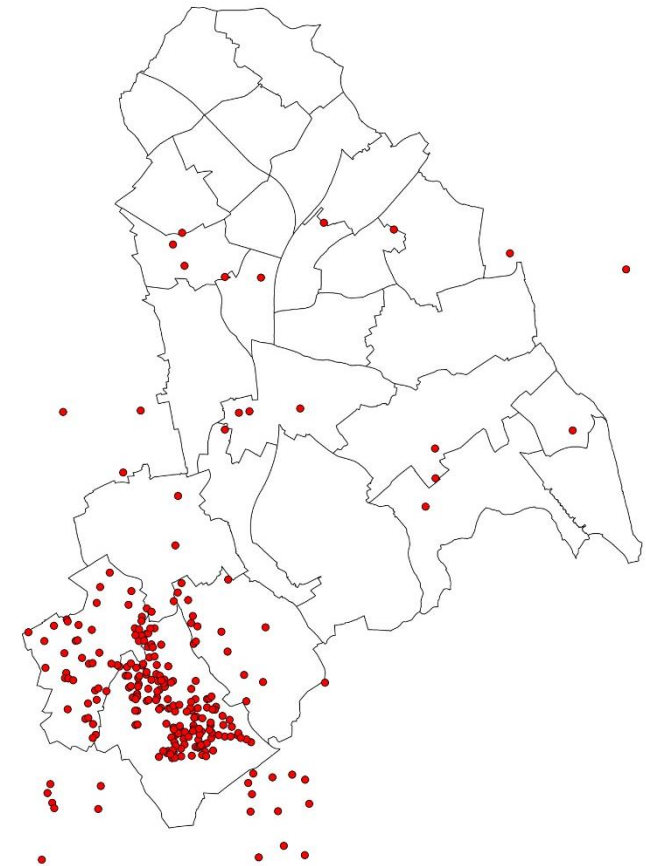
## Bradmore Green Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 41,808 |
| 2019-20 | 41,547 |
| 2020-21 | 295 |
| 2021-22 | 10,211 |
| 2022-23 | 17,370 |
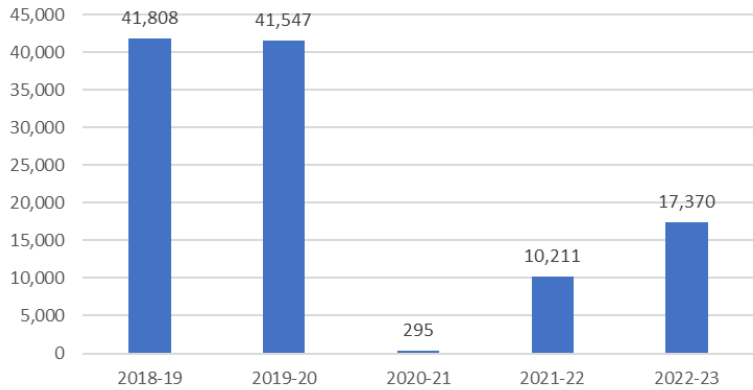
## Bradmore Green Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 27,202 |
| 2019-20 | 24,747 |
| 2020-21 | 4,079 |
| 2021-22 | 12,450 |
| 2022-23 | 14,698 |

## Bradmore Green Library Active Users (March 2023 = 496)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 4% |
| CHILD 5-11 | 25% |
| TEEN 12-15 | 4% |
| TEEN 16-17 | 2% |
| ADULT 18-59 | 32% |
| SENIOR 60+ | 33% |

# Broad Green Library Profile

| | |
|---|---|
| 89 Canterbury Road, Croydon, CR0 3HH | |
| Tel: 020 7884 5210 | |
| Email: broadgreenlibrary@croydon.gov.uk | |
| Broad Green Ward | |

| Opening Hours | |
|---|---|
| **Monday** | 10am – 6pm |
| **Tuesday** | Closed |
| **Wednesday** | Closed |
| **Thursday** | 10am – 6pm |
| **Friday** | Closed |
| **Saturday** | Closed |
| Hours open per week: | 16 |
| Year built: | 1998 |
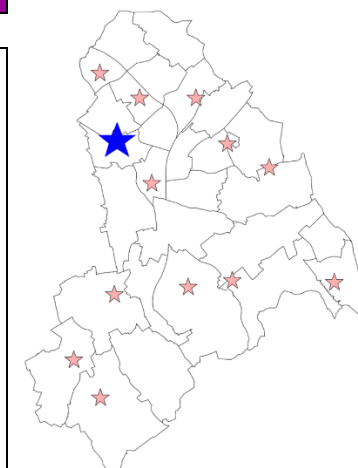
Indicative net internal area: 236 sq m





## Key service statistics 2022-23

| | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 11,315 | 1.97% *of Croydon total* | Average visits per hour | 13.8 | Annual running costs | £100,817 |
| Annual issues | 8,113 | 1.71 *of Croydon total* | Average issues per hour | 10 | Running cost per hour | £124 |
| PC usage (hours used) | 838 | 1.96% *of Croydon total* | PC usage as % of open hours | 18.36% | Cost per visitor | £9 |
| Users who have logged onto a PC | 568 | 2.39% *of Croydon total* | Available PC hours (annual) | 4,563 | Income | £1,716 |
| Active users | 974 | 2.65% *of Croydon total* | Events run | 85 | Lending stock | 11,272 |
| New members | 456 | 2.83% *of Croydon total* | Event participants | 688 | New Stock | 478 |

## Building and location summary

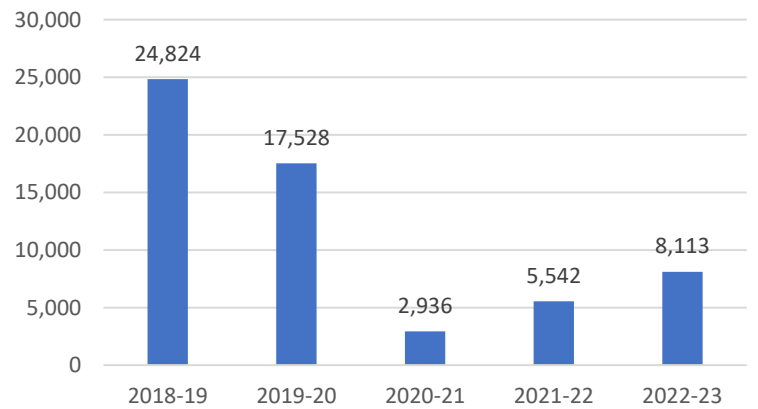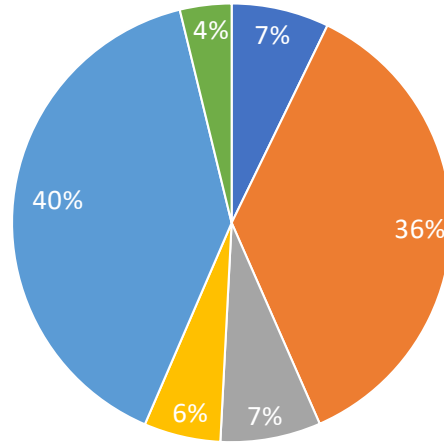| | |
|---|---|
| **Location type:** <br> • The building is in a predominantly residential area | **Footfall:** <br> • Area is mainly residential with few shops close by <br> • Some footfall from school, day nursery and children's centre |
| **Visibility:** <br> • In a prominent location but on side street <br> • Vertical white library sign is very large and visible | **Adaptability:** <br> • Shelf stacks in the middle of the library are static <br> • Limited space currently due to clutter and poor furniture <br> • Some space at the rear could be freed up |
| **Suitability:** <br> • Single storey design is simple, plain and practical <br> • Shelving, tables and chairs are basic and unattractive <br> • Informal zoning with space sufficient for main library activities | **Condition (visual impression):** <br> • Some interior water damage from previous gutter problems <br> • The exterior brickwork and windows in reasonable condition <br> • The interior is in need of redecoration |

# Broad Green Library Profile
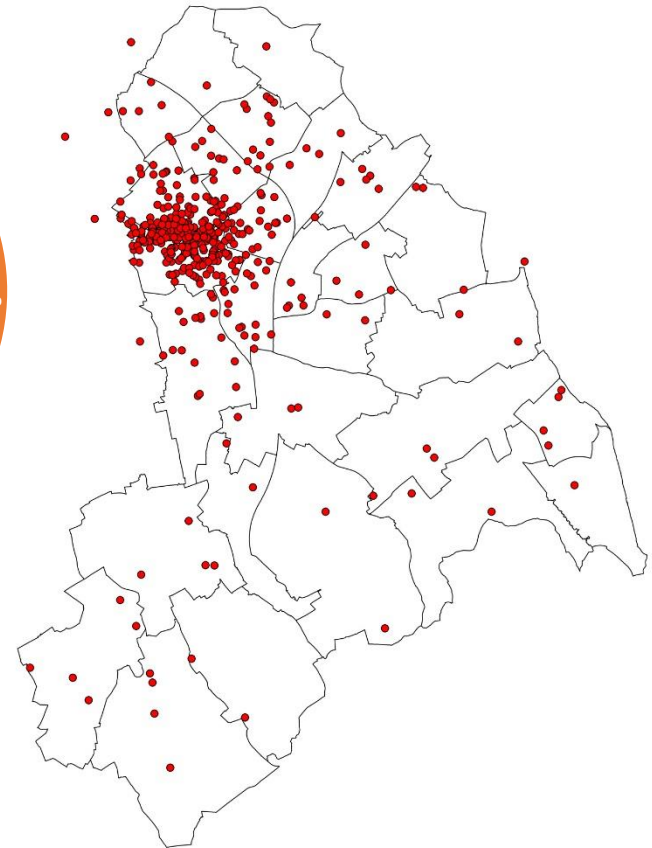
## Broad Green Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 46,364 |
| 2019-20 | 38,929 |
| 2020-21 | 0 |
| 2021-22 | 3,861 |
| 2022-23 | 11,315 |

## Broad Green Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 24,824 |
| 2019-20 | 17,528 |
| 2020-21 | 2,936 |
| 2021-22 | 5,542 |
| 2022-23 | 8,113 |
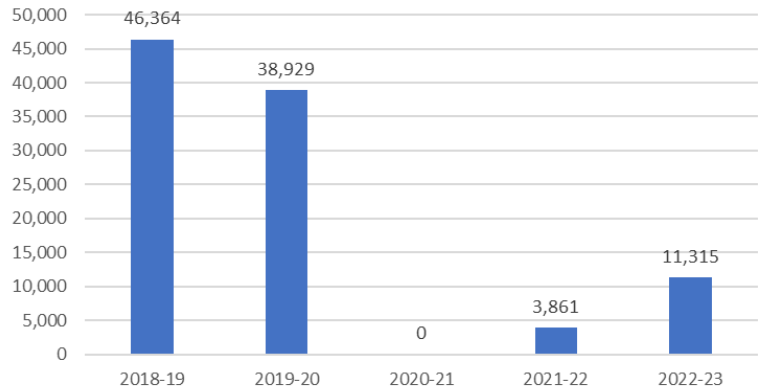
## Broad Green Library Active Users (March 2023 = 974)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 7% |
| CHILD 5-11 | 36% |
| TEEN 12-15 | 7% |
| TEEN 16-17 | 6% |
| ADULT 18-59 | 40% |
| SENIOR 60+ | 4% |

# Croydon Central Library Profile

| | |
|---|---|
| Katharine Street, Croydon, CR9 1ET | |
| Tel: 020 7884 5140 | |
| Email: croydoncentrallibrary@croydon.gov.uk | |
| Fairfield Ward | |

| Opening Hours | |
|---|---|
| Monday | 10am – 6pm |
| Tuesday | 10am – 6pm |
| Wednesday | 10am – 6pm |
| Thursday | Closed |
| Friday | 10am – 6pm |
| Saturday | 9am – 5pm |
| Hours open per week: | 40 |
| Year built: | 1993 |
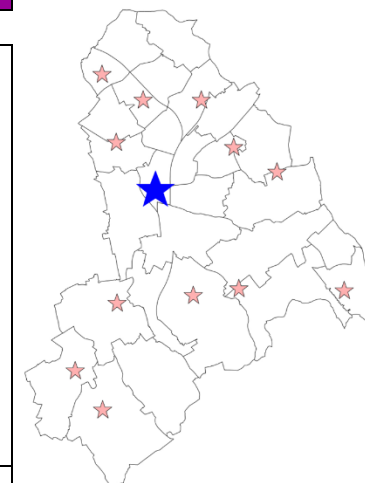
Indicative net internal area: 6,663 sq m



| Key service statistics 2022-23 | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 316,046 | 54.98% *of Croydon total* | Average visits per hour | 154.9 | Annual running costs | £1,129,329 |
| Annual issues | 153,099 | 32.25% *of Croydon total* | Average issues per hour | 75 | Running cost per hour | £554 |
| PC usage (hours used) | 25,117 | 58.8% *of Croydon total* | PC usage as % of open hours | 39.9% | Cost per visitor | £4 |
| Users who have logged onto a PC | 13,632 | 57.54% *of Croydon total* | Available PC hours (annual) | 62,858 | Income | £16,668 |
| Active users | 18,775 | 51.19% *of Croydon total* | Events run | 649 | Lending stock | 109,805 |
| New members | 9,412 | 58.4% *of Croydon total* | Event participants | 10,390 | New Stock | 3,809 |

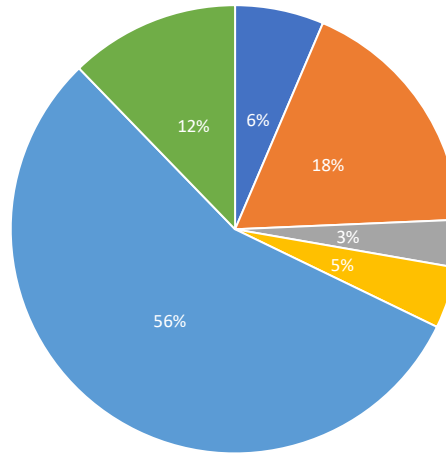| Building and location summary | |
|---|---|
| **Location type:**<br>• Town centre | **Footfall:**<br>• Outside main town centre shopping area<br>• Does not benefit from significant passing trade |
| **Visibility:**<br>• Library hidden within Croydon Clocktower building complex<br>• Entrance not visible from outside; little external signage | **Adaptability:**<br>• Limited flexibility due to static book stacks<br>• With further pruning of stock, space could be created |
| **Suitability:**<br>• Severe impact from intrusive noise from escalators<br>• Interior design utilitarian and uninspiring<br>• Large enough for full range of central library services | **Condition (visual impression):**<br>• Clocktower façade appears in good condition<br>• Internal entrance hall airy and clean<br>• Visual impact very dull (excepted children's) and dated |

# Croydon Central Library Profile
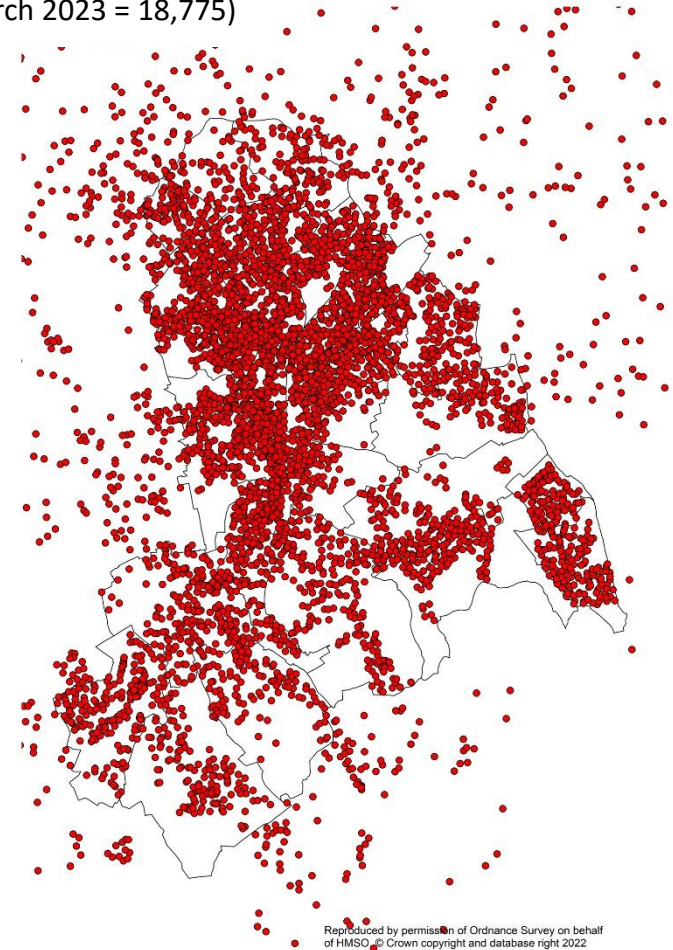
## Central Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 910,704 |
| 2019-20 | 816,345 |
| 2020-21 | 2,692 |
| 2021-22 | 90,551 |
| 2022-23 | 316,046 |
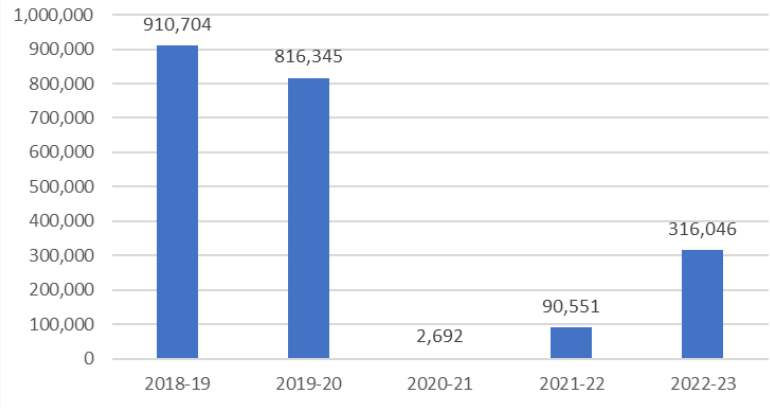
## Central Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 183,544 |
| 2019-20 | 170,064 |
| 2020-21 | 42,155 |
| 2021-22 | 111,918 |
| 2022-23 | 153,099 |
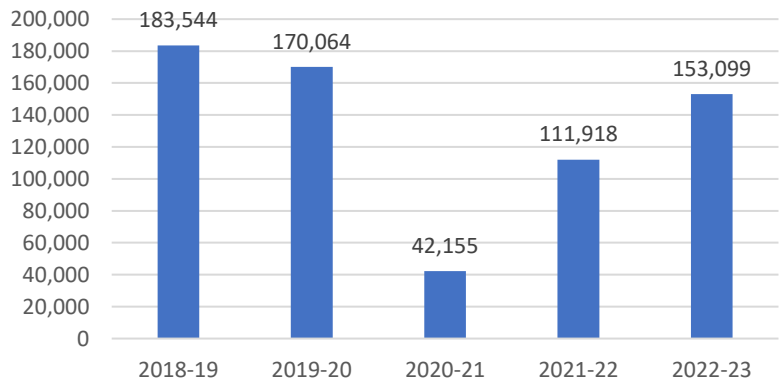
## Central Library Active Users (March 2023 = 18,775)

- CHILD 0-4: 6%
- CHILD 5-11: 18%
- TEEN 12-15: 3%
- TEEN 16-17: 5%
- ADULT 18-59: 56%
- SENIOR 60+: 12%

# Coulsdon Library Profile
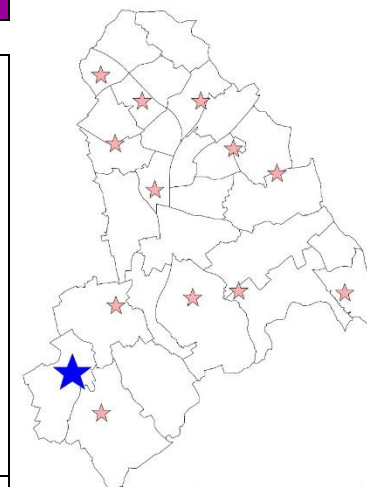
Brighton Road, Coulsdon, CR5 2NH
Tel: 020 7884 5180
Email: coulsdonlibrary@croydon.gov.uk
Coulsdon Town Ward

| Opening Hours | |
|---|---|
| **Monday** | 10am – 6pm |
| **Tuesday** | Closed |
| **Wednesday** | Closed |
| **Thursday** | 10am – 6pm |
| **Friday** | Closed |
| **Saturday** | 9am – 5pm |
| Hours open per week: | 24 |
| Year built: | 1936 |



Indicative net internal area: 324 sq m

## Key service statistics 2022-23

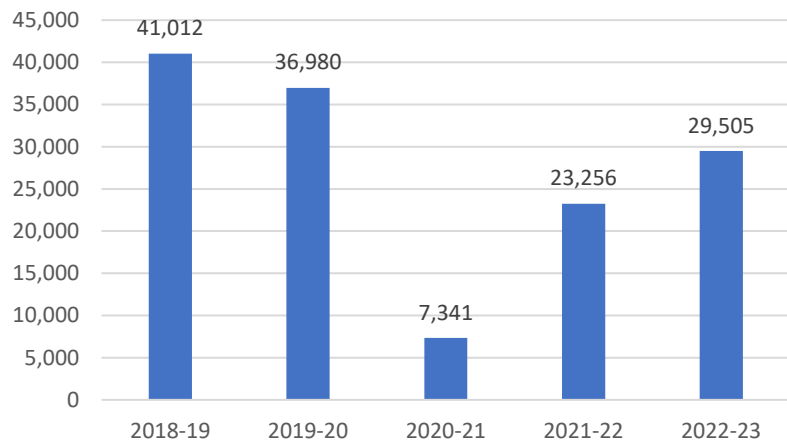| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Annual visits | 27,315 | 4.75% *of Croydon total* | Average visits per hour | 22.3 | Annual running costs | | £176,739 |
| Annual issues | 29,505 | 6.22% *of Croydon total* | Average issues per hour | 24 | Running cost per hour | | £144 |
| PC usage (hours used) | 857 | 2.0% *of Croydon total* | PC usage as % of open hours | 16.3% | Cost per visitor | | £6 |
| Users who have logged onto a PC | 644 | 2.72% *of Croydon total* | Available PC hours (annual) | 5,559 | Income | | £1,638 |
| Active users | 1,222 | 3.33% *of Croydon total* | Events run | 111 | Lending stock | | 14,567 |
| New members | 212 | 1.32% *of Croydon total* | Event participants | 5,559 | New Stock | | 1,219 |

## Building and location summary

**Location type:**
- Within shopping district

**Footfall:**
- Within shopping district albeit at quieter end

**Visibility:**
- Prominent building within extended shopping district
- Signage too small

**Adaptability:**
- The design limits space available for alternative uses
- Some space for pop-ups (eg Barclays weekly service)

**Suitability:**
- L-shaped design results in smaller internal size
- Large, high-level windows create bright interior
- The interior of the library is tired and unappealing
- Enough space for core activities of small branch library

**Condition (visual impression):**
- The windows have been replaced
- External brickwork in fair condition, with some spalling
- Interior paintwork fair, but condition suggests neglect
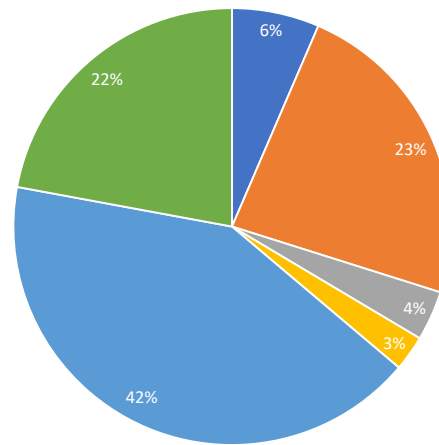
# Coulsdon Library Profile

## Coulsdon Library Annual Visits

| Year | Visits |
|------|--------|
| 2018-19 | 63,767 |
| 2019-20 | 58,483 |
| 2020-21 | 840 |
| 2021-22 | 14,789 |
| 2022-23 | 27,315 |
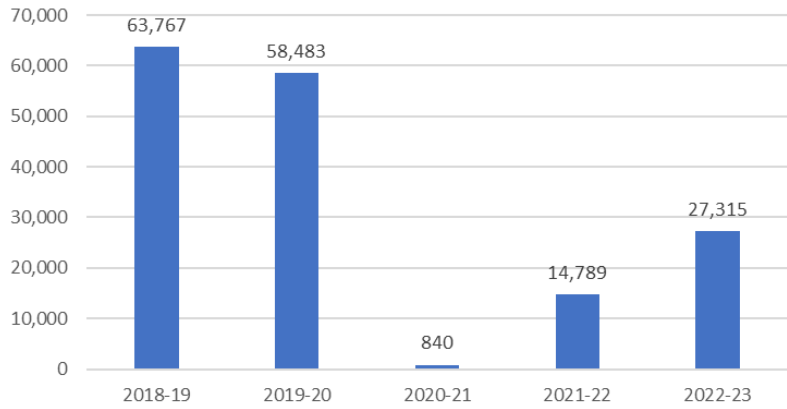
## Coulsdon Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 41,012 |
| 2019-20 | 36,980 |
| 2020-21 | 7,341 |
| 2021-22 | 23,256 |
| 2022-23 | 29,505 |

## Coulsdon Library Active Users (March 2023 = 1,222)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 6% |
| CHILD 5-11 | 23% |
| TEEN 12-15 | 4% |
| TEEN 16-17 | 3% |
| ADULT 18-59 | 42% |
| SENIOR 60+ | 22% |
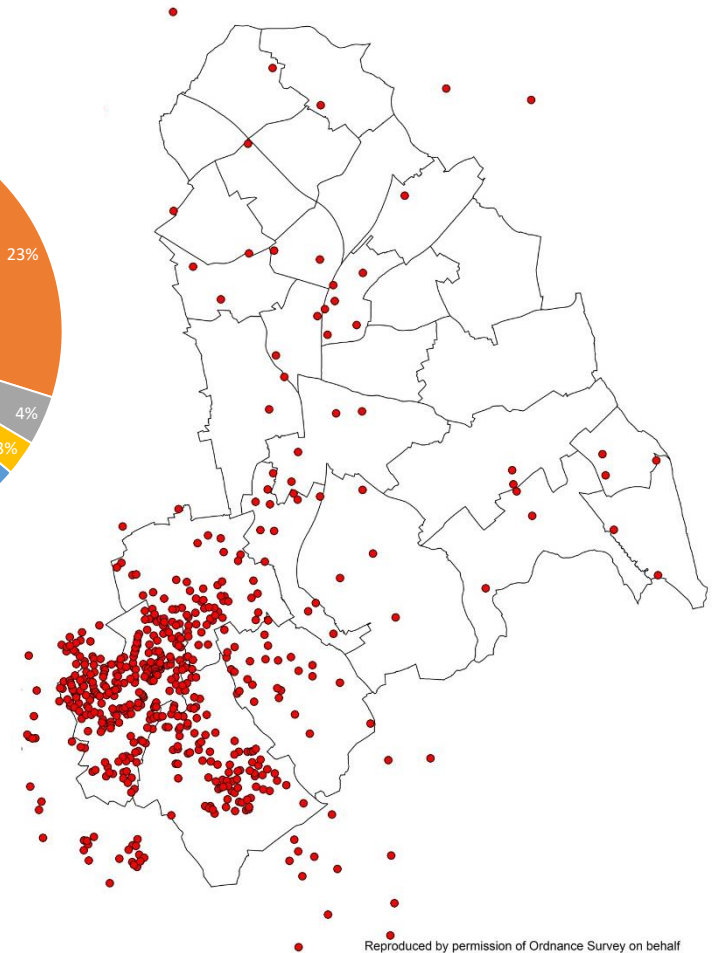
# New Addington Library Profile

| | |
|---|---|
| 61 Central Parade, New Addington, CR0 0JD | |
| Tel: 020 7884 5205 | |
| Email: newaddingtonlibrary@croydon.gov.uk | |
| New Addington South Ward | |

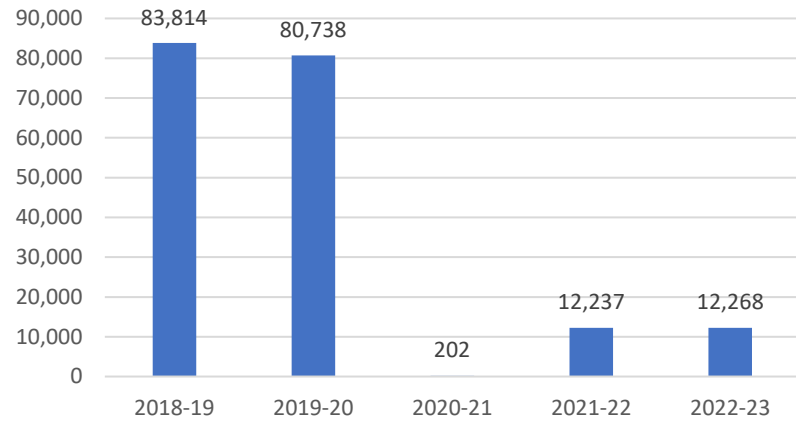| Opening Hours | |
|---|---|
| Monday | 10am – 6pm |
| Tuesday | Closed |
| Wednesday | Closed |
| Thursday | 10am – 6pm |
| Friday | 10am – 6pm |
| Saturday | Closed |
| Hours open per week: | 24 |
| Year built: | 2013 (reconfigured) |



Indicative net internal area: 638 sq m
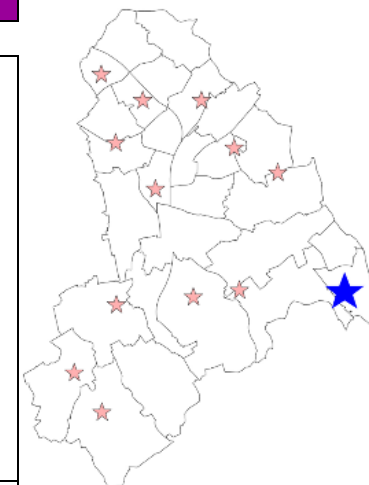
| Key service statistics 2022-23 | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 12,268 | 2.13% *of Croydon total* | Average visits per hour | 10 | Annual running costs | £149,385 |
| Annual issues | 7,729 | 1.63% *of Croydon total* | Average issues per hour | 6 | Running cost per hour | £122 |
| PC usage (hours used) | 1,452 | 3.4% *of Croydon total* | PC usage as % of open hours | 16.29% | Cost per visitor | £12 |
| Users who have logged onto a PC | 1,506 | 6.36% *of Croydon total* | Available PC hours (annual) | 9,007 | Income | £2,805 |
| Active users | 955 | 2.6% *of Croydon total* | Events run | 133 | Lending stock | 10,948 |
| New members | 152 | 0.94% *of Croydon total* | Event participants | 1,378 | New Stock | 476 |

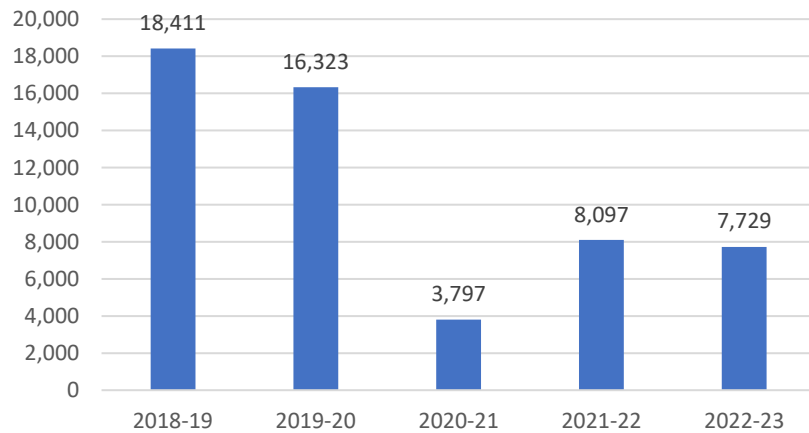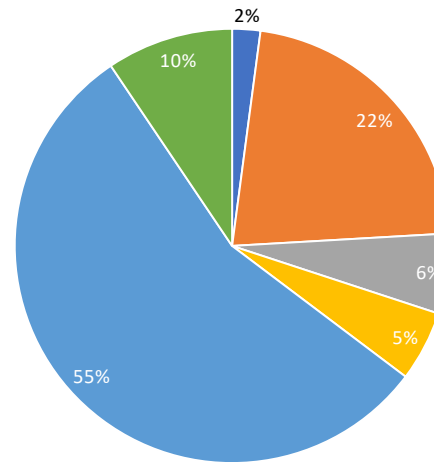| Building and location summary | |
|---|---|
| **Location type:** <br> • Just beyond shopping parade inside New Addington Centre | **Footfall:** <br> • At quieter section of shopping parade on other side of road <br> • Some footfall from users of the Centre for other purposes |
| **Visibility:** <br> • Building dominates the sightline to one end of the parade <br> • Signage to library very poor | **Adaptability:** <br> • Shelving is static, but space created in past for events <br> • Little excess space in the library, but centre underused |
| **Suitability:** <br> • Functional building with a large area of glass at entrance <br> • Low suspended ceiling makes space feel cramped <br> • Some zoning, but spread over two floors impractical <br> • Space for most activities in a small branch library | **Condition (visual impression):** <br> • Fabric appears in sound condition, but discoloured at rear <br> • Interior design and furniture functional and uninspiring <br> • Interior of Centre appears reasonably well-maintained |

# New Addington Library Profile

## New Addington Library Annual Visits

| Year | Visits |
|------|--------|
| 2018-19 | 83,814 |
| 2019-20 | 80,738 |
| 2020-21 | 202 |
| 2021-22 | 12,237 |
| 2022-23 | 12,268 |

## New Addington Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 18,411 |
| 2019-20 | 16,323 |
| 2020-21 | 3,797 |
| 2021-22 | 8,097 |
| 2022-23 | 7,729 |

## New Addington Library Active Users (March 2023 = 955)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 2% |
| CHILD 5-11 | 22% |
| TEEN 12-15 | 6% |
| TEEN 16-17 | 5% |
| ADULT 18-59 | 55% |
| SENIOR 60+ | 10% |
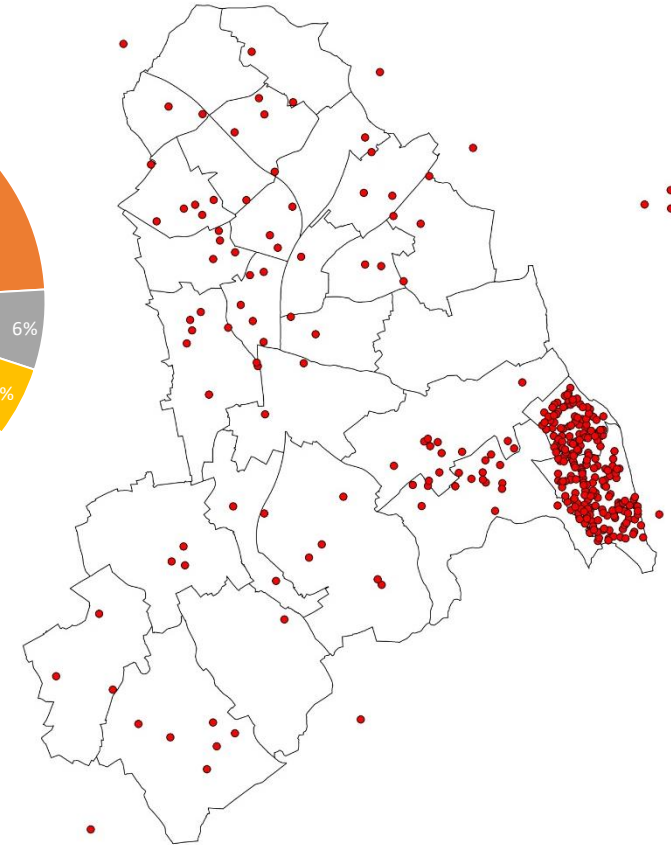
# Norbury Library Profile

| Beatrice Avenue, Norbury, SW16 4UW | | |
|---|---|---|
| Tel: 020 7884 5215 | | |
| Email: norburylibrary@croydon.gov.uk | | |
| Norbury & Pollards Hill Ward | | |
| **Opening Hours** | | |
| **Monday** | Open+ | 10am - 6pm |
| **Tuesday** | Staffed | 10am – 6pm |
| **Wednesday** | Open+ | 10am – 6pm |
| **Thursday** | Staffed | 10am – 6pm |
| **Friday** | Staffed | 10am – 6pm |
| **Saturday** | Open+ | 9am – 5pm |
| Hours open per week: | 24 staffed / 24 Open+ | |
| Year built: | 1931 (refurbished 2021) | |
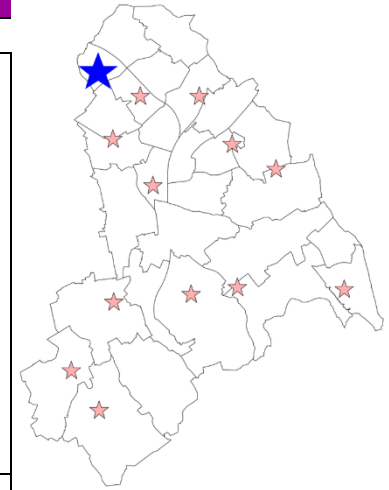
Indicative net internal area: 1,191 sq m



## Key service statistics 2022-23

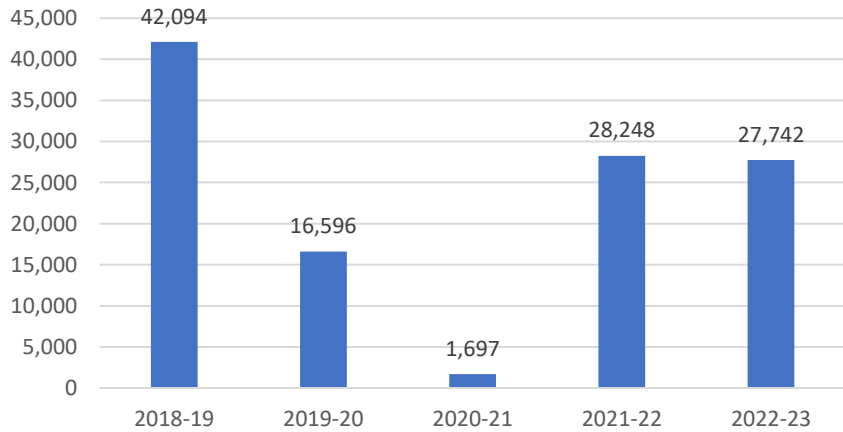| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Annual visits | 17,030 | 2.96% *of Croydon total* | Average visits per hour | 13.9 | Annual running costs | £187,491 |
| Annual issues | 27,742 | 5.84% *of Croydon total* | Average issues per hour | 23 | Running cost per hour | £153 |
| PC usage (hours used) | 2,484 | 5.81% *of Croydon total* | PC usage as % of open hours | 35.5% | Cost per visitor | £11 |
| Users who have logged onto a PC | 1,224 | 5.16% *of Croydon total* | Available PC hours (annual) | 6,988 | Income | £2,024 |
| Active users | 2,143 | 5.84% *of Croydon total* | Events run | 102 | Lending stock | 13,933 |
| New members | 883 | 5.48% *of Croydon total* | Event participants | 1,789 | New Stock | 1,229 |

## Building and location summary

**Location type:**
- On busy road in residential area

**Footfall:**
- Some distance from the London Road shopping parade
- Busy London Road provides passing traffic

**Visibility:**
- Prominent location on A23
- Library name visible, especially illuminated sign at night

**Adaptability:**
- Spaces of various sizes used for a range of activities
- Shelving on castors to create space for events
- Low level of visitors results in underused space

**Suitability:**
- Height and rooflights present heating/cooling problems
- Attractive interior design, including new furniture and shelving
- Generous space and zoning for library's core activities

**Condition (visual impression):**
- Recently refurbished exterior looks in very good condition
- Interior in good condition overall as recently refurbished

# Norbury Library Profile

## Norbury Library Annual Visits

| Year | Visits |
|------|--------|
| 2018-19 | 69,345 |
| 2019-20 | 31,335 |
| 2020-21 | 0 |
| 2021-22 | 12,555 |
| 2022-23 | 17,030 |
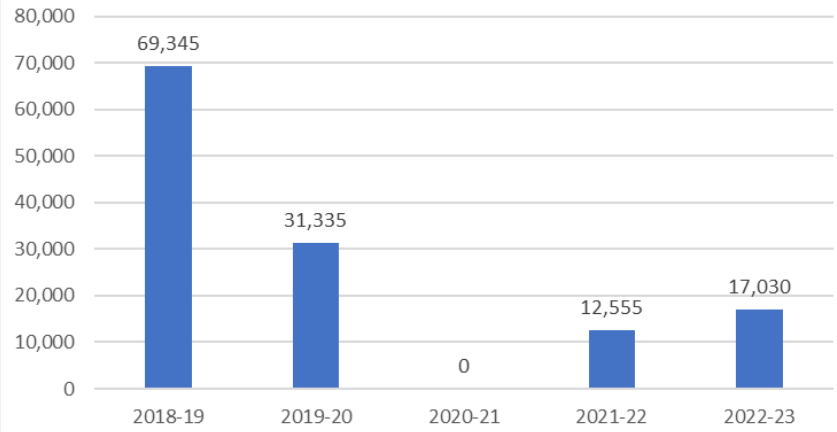
## Norbury Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 42,094 |
| 2019-20 | 16,596 |
| 2020-21 | 1,697 |
| 2021-22 | 28,248 |
| 2022-23 | 27,742 |

## Norbury Library Active Users (March 2023 = 2,143)
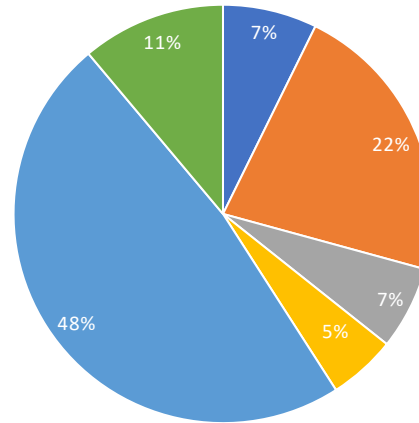
| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 7% |
| CHILD 5-11 | 22% |
| TEEN 12-15 | 7% |
| TEEN 16-17 | 5% |
| ADULT 18-59 | 48% |
| SENIOR 60+ | 11% |
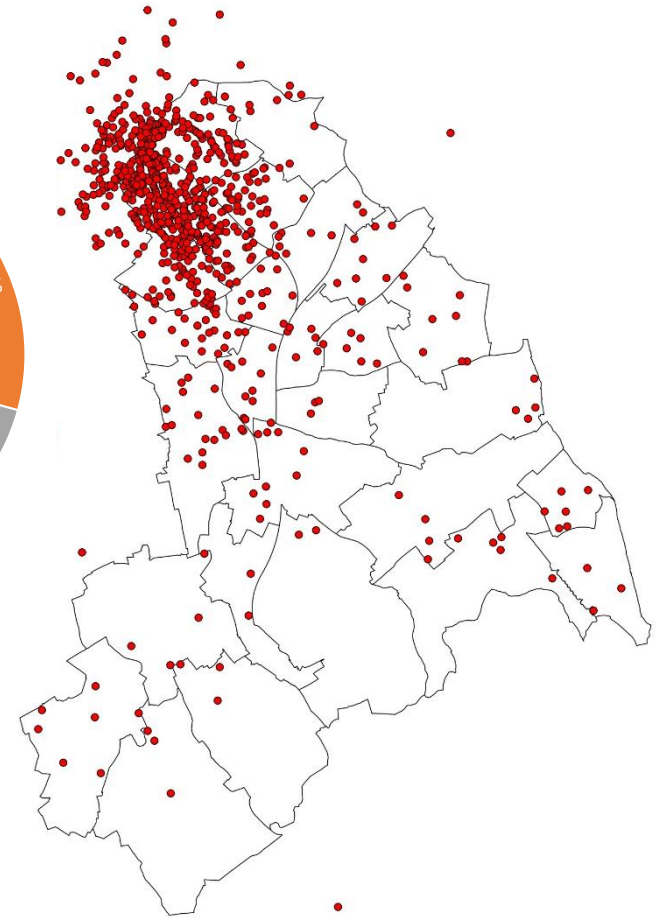
# Purley Library Profile

| | |
|---|---|
| Banstead Road, Purley, CR8 3YH | |
| Tel: 020 7884 5160 | |
| Email: purleylibrary@croydon.gov.uk | |
| Purley & Woodcote Ward | |

**Opening Hours**

| | |
|---|---|
| **Monday** | Closed |
| **Tuesday** | 10am – 6pm |
| **Wednesday** | Closed |
| **Thursday** | 10am – 6pm |
| **Friday** | Closed |
| **Saturday** | Closed |
| Hours open per week: | 16 |
| Year built: | 1936 |
| Indicative net internal area: | 609 sq m |
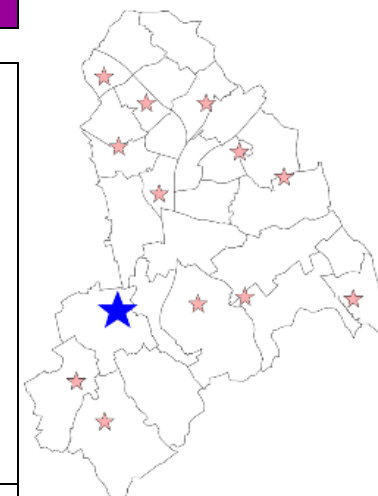
## Key service statistics 2022-23

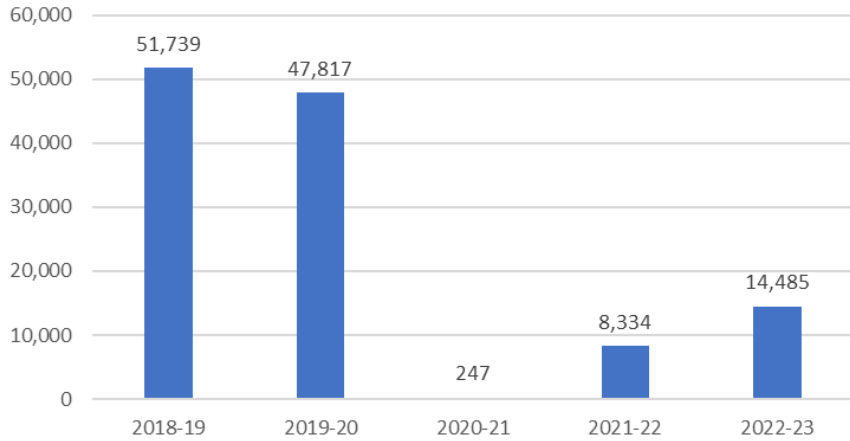| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Annual visits | 14,485 | 2.52% *of Croydon total* | Average visits per hour | 17.7 | Annual running costs | £121,080 |
| Annual issues | 22,754 | 4.79% *of Croydon total* | Average issues per hour | 28 | Running cost per hour | £148 |
| PC usage (hours used) | 1,020 | 2.38% *of Croydon total* | PC usage as % of open hours | 29% | Cost per visitor | £8 |
| Users who have logged onto a PC | 606 | 2.56% *of Croydon total* | Available PC hours (annual) | 3,518 | Income | £3,849 |
| Active users | 1,354 | 3.69% *of Croydon total* | Events run | 118 | Lending stock | 19,265 |
| New members | 307 | 1.9% *of Croydon total* | Event participants | 3,518 | New Stock | 609 |

## Building and location summary

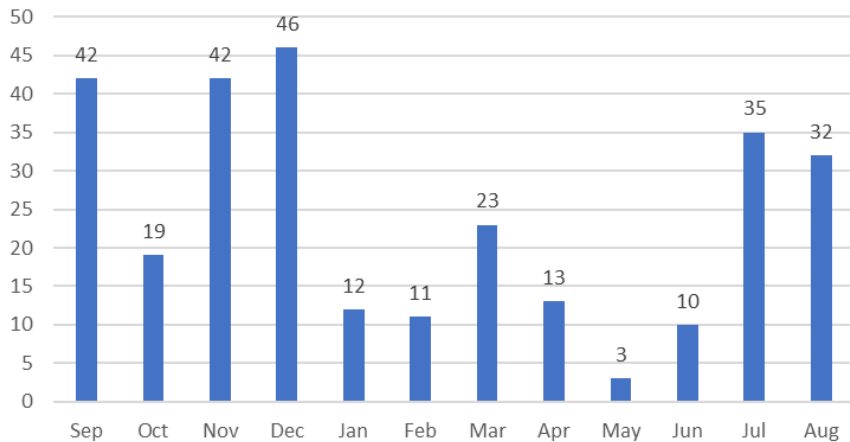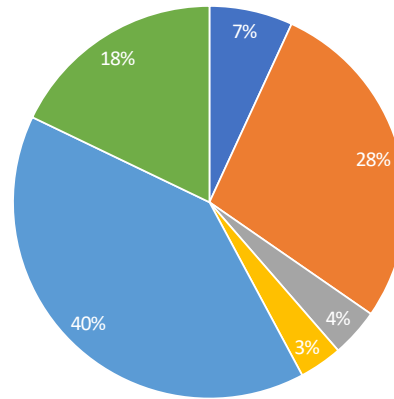| | |
|---|---|
| **Location type:** <br> • Outside town shopping centre | **Footfall:** <br> • The location of the building attracts little footfall <br> • Short walk from shopping district with busy crossroads |
| **Visibility:** <br> • Located on busy section of one-way system <br> • Traffic speed and small signage limit visibility | **Adaptability:** <br> • Shelving fixed, limiting reconfiguration for events <br> • Spacious interior allows for more intensive use |
| **Suitability:** <br> • High-ceilinged main building and single-storey side elevation <br> • Overhead light in main area and high windows elsewhere <br> • Interior design unattractive and furniture dated <br> • Large, separate spaces allow for range of library uses | **Condition (visual impression):** <br> • Some external repair and repainting required <br> • Interior decoration poor and neglected |

# Purley Library Profile

## Purley Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 51,739 |
| 2019-20 | 47,817 |
| 2020-21 | 247 |
| 2021-22 | 8,334 |
| 2022-23 | 14,485 |

## Purley Library New Members 2022-23

| Month | New Members |
|-------|-------------|
| Sep | 42 |
| Oct | 19 |
| Nov | 42 |
| Dec | 46 |
| Jan | 12 |
| Feb | 11 |
| Mar | 23 |
| Apr | 13 |
| May | 3 |
| Jun | 10 |
| Jul | 35 |
| Aug | 32 |

## Purley Library Active Users (March 2023 = 1,354)

Pie chart:
- CHILD 0-4: 7%
- CHILD 5-11: 28%
- TEEN 12-15: 4%
- TEEN 16-17: 3%
- ADULT 18-59: 40%
- SENIOR 60+: 18%
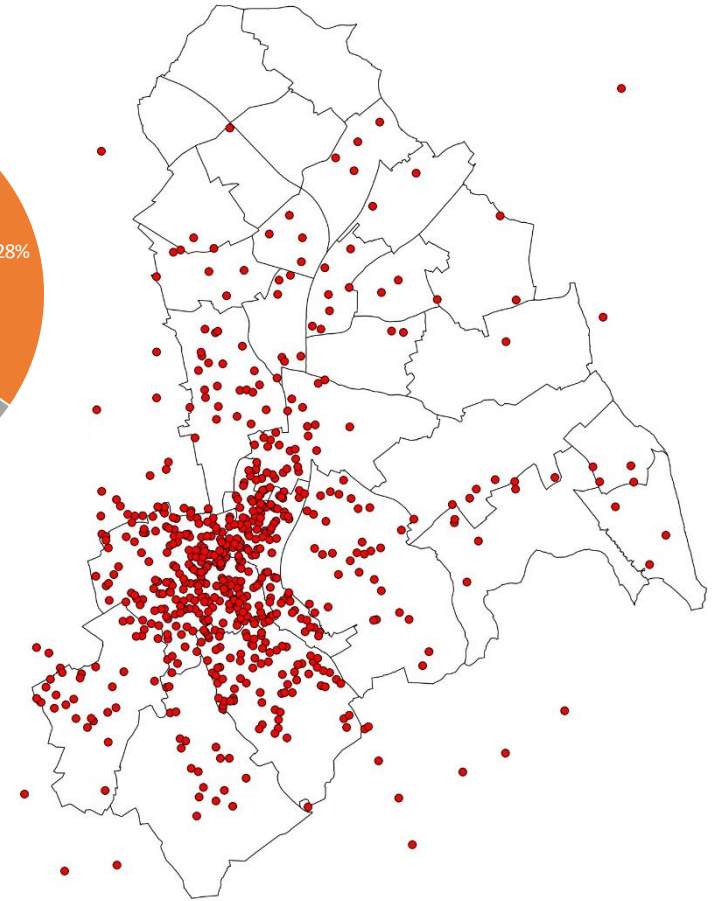
# Sanderstead Library Profile

| | | | | | | |
|---|---|---|---|---|---|---|
| Farm Fields, South Croydon, CR2 0HL | | | | | | |
| Tel: 020 7884 5165 | | | | | | |
| Email: sandersteadlibrary@croydon.gov.uk | | | | | | |
| Sanderstead Ward | | | | | | |

| Opening Hours | |
|---|---|
| **Monday** | 10am – 6pm |
| **Tuesday** | Closed |
| **Wednesday** | 10am – 6pm |
| **Thursday** | Closed |
| **Friday** | 10am – 6pm |
| **Saturday** | Closed |
| Hours open per week: | 24 |
| Year built: | 1936 |
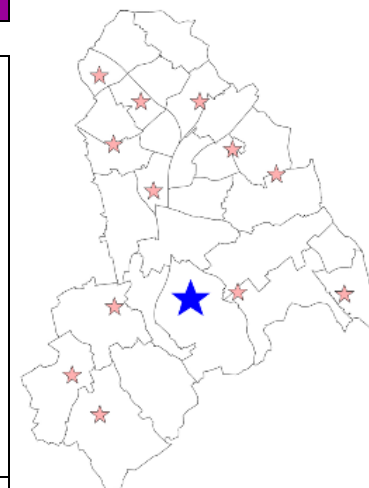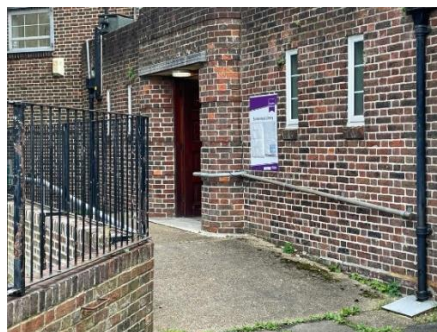


Indicative net internal area: 210 sq m



## Key service statistics 2022-23

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Annual visits | 18,784 | 3.27% *of Croydon total* | Average visits per hour | 15.3 | Annual running costs | £129,033 |
| Annual issues | 31,951 | 6.73% *of Croydon total* | Average issues per hour | 26 | Running cost per hour | £105 |
| PC usage (hours used) | 496 | 1.16% *of Croydon total* | PC usage as % of open hours | 15.38% | Cost per visitor | £7 |
| Users who have logged onto a PC | 252 | 1.06% *of Croydon total* | Available PC hours (annual) | 3,227 | Income | £931 |
| Active users | 1,086 | 2.96% *of Croydon total* | Events run | 69 | Lending stock | 15,393 |
| New members | 257 | 1.59% *of Croydon total* | Event participants | 916 | New Stock | 906 |

## Building and location summary

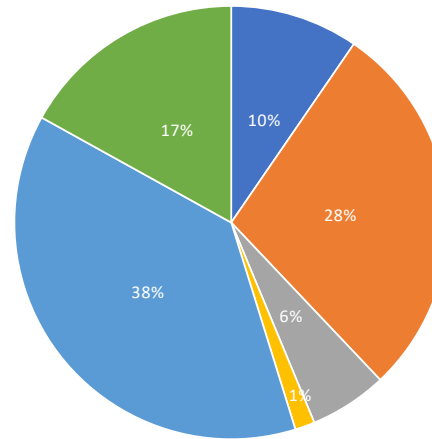| | |
|---|---|
| **Location type:**<br>• Residential area | **Footfall:**<br>• No nearby shops or leisure facilities to generate busy footfall |
| **Visibility:**<br>• Prominent corner position on heavily trafficked road<br>• Set back from road and hidden by impressive, mature tree | **Adaptability:**<br>• Furniture difficult to move to create space for events<br>• Library and downstairs rooms too small for additional uses |
| **Suitability:**<br>• Bright with high ceilings and large windows at either end<br>• L-shaped, small ground floor area, small basement rooms<br>• Interior of the library is cramped, cluttered and dull<br>• Size prevents zoning and full range of library services | **Condition (visual impression):**<br>• Reasonable condition externally<br>• Décor dull, condition reasonable, cluttered presentation |

# Sanderstead Library Profile

## Sanderstead Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 33,002 |
| 2019-20 | 35,222 |
| 2020-21 | 0 |
| 2021-22 | 9,101 |
| 2022-23 | 18,784 |
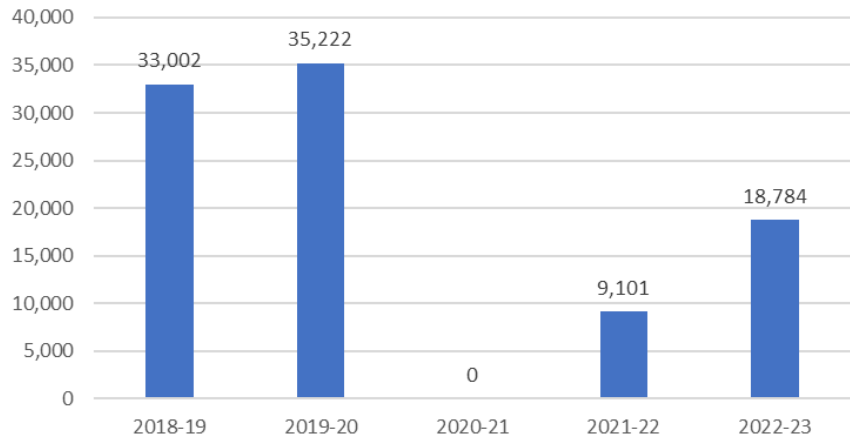
## Sanderstead Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 39,833 |
| 2019-20 | 46,091 |
| 2020-21 | 6,000 |
| 2021-22 | 19,466 |
| 2022-23 | 31,951 |
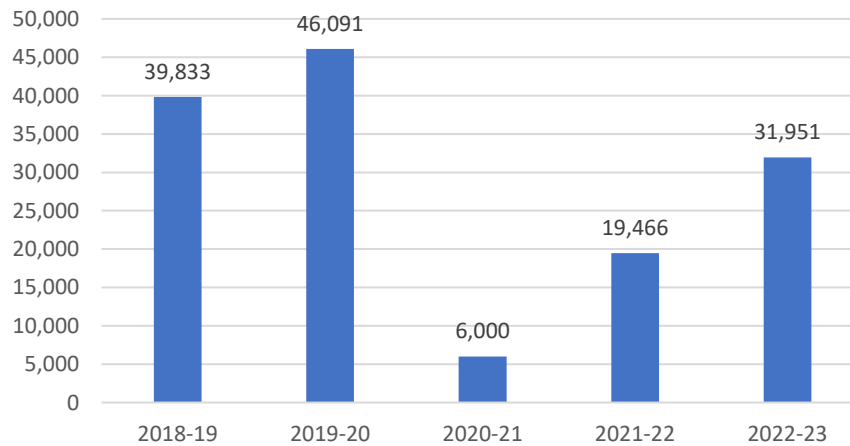
## Sanderstead Library Active Users (March 2023 = 1,086)

| Category | Percentage |
|----------|------------|
| CHILD 0-4 | 10% |
| CHILD 5-11 | 28% |
| TEEN 12-15 | 6% |
| TEEN 16-17 | 1% |
| ADULT 18-59 | 38% |
| SENIOR 60+ | 17% |
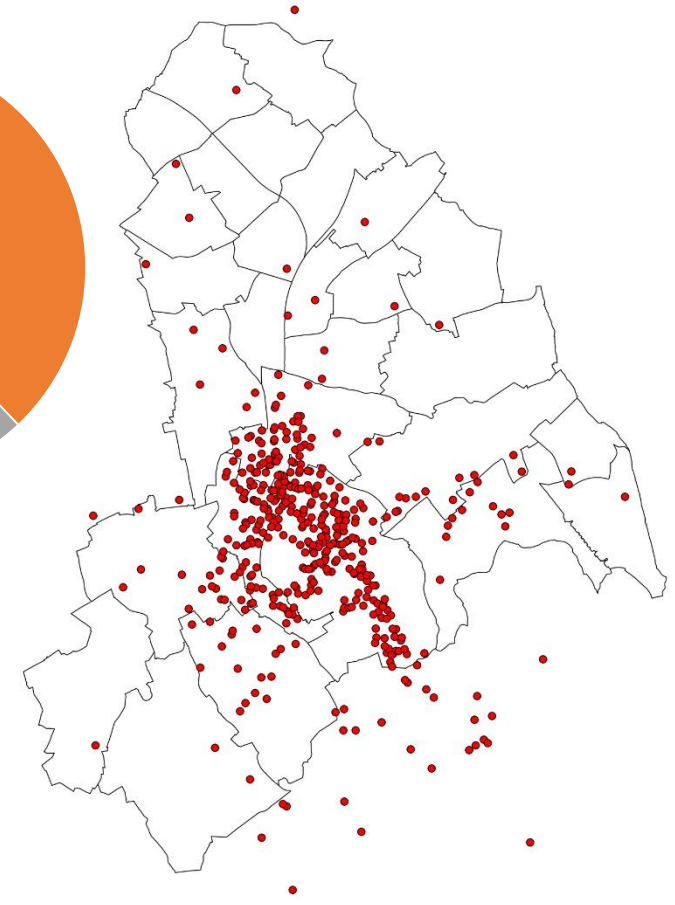
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# Selsdon Library Profile

| | | |
|---|---|---|
| Addington Road, South Croydon, CR2 8LA | | |
| Tel: 020 7884 5190 | | |
| Email: selsdonlibrary@croydon.gov.uk | | |
| Selsdon Vale & Forestdale Ward | | |

| **Opening Hours** | | |
|---|---|---|
| **Monday** | Staffed | 10am - 6pm |
| **Tuesday** | Open+ | 8am – 6pm |
| **Wednesday** | Staffed | 10am – 6pm |
| **Thursday** | Open+ | 8am – 6pm |
| **Friday** | Open+ | 8am – 6pm |
| **Saturday** | Staffed | 9am – 5pm |
| Hours open per week: | | 24 staffed / 30 Open+ |
| Year built: | | 2004 |
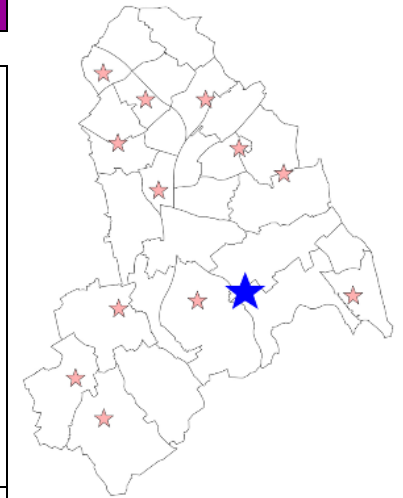
Indicative net internal area: 355 sq m

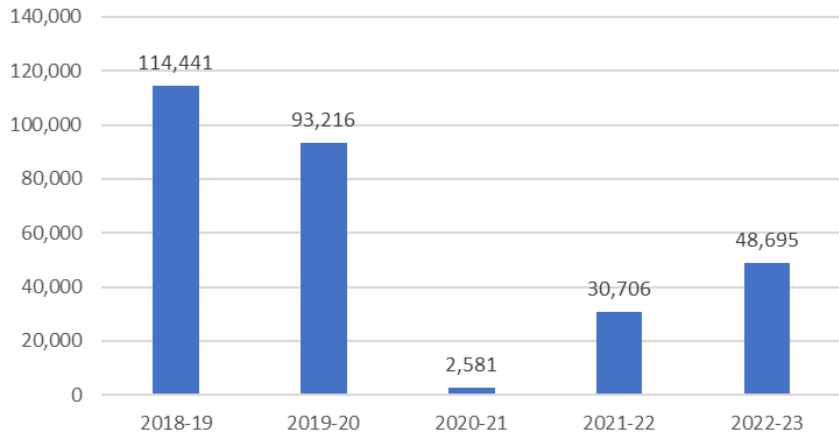

| **Key service statistics 2022-23** | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 48,695 | 8.47% *of Croydon total* | Average visits per hour | 39.8 | Annual running costs | £276,691 |
| Annual issues | 63,566 | 13.39% *of Croydon total* | Average issues per hour | 52 | Running cost per hour | £226 |
| PC usage (hours used) | 1,976 | 4.62% *of Croydon total* | PC usage as % of open hours | 29.58% | Cost per visitor | £6 |
| Users who have logged onto a PC | 960 | 4.05% *of Croydon total* | Available PC hours (annual) | 6,680 | Income | £3,273 |
| Active users | 2,403 | 6.55% *of Croydon total* | Events run | 213 | Lending stock | 21,162 |
| New members | 401 | 2.49% *of Croydon total* | Event participants | 2,524 | New Stock | 1,587 |

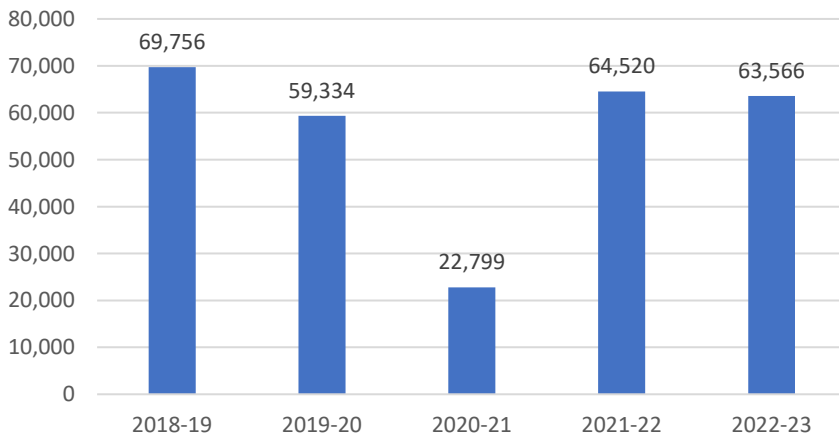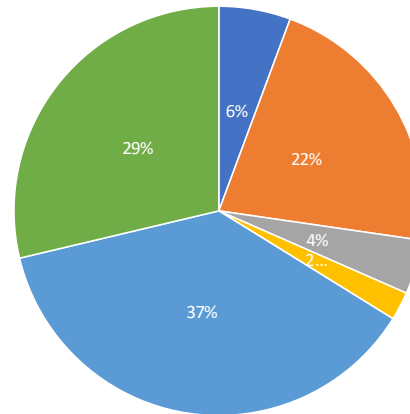| **Building and location summary** | |
|---|---|
| **Location type:** <br> • Shopping centre (inside Sainsbury's building) | **Footfall:** <br> • Good passing footfall from Sainsbury's shoppers <br> • Library is outside Selsdon's shopping parade |
| **Visibility:** <br> • Library invisible from outside <br> • Accessed directly from the main entrance to Sainsbury's <br> • Exterior and interior signage poor | **Adaptability:** <br> • Central bookshelves on castors for opening up for events <br> • Some scope for other uses, but at loss to children's library |
| **Suitability:** <br> • Design of the overall building is functional <br> • The library is a very bright and airy space <br> • Interior design very attractive and comfortable <br> • Zoning and separate space for the children's library | **Condition (visual impression):** <br> • The overall building appears in good condition <br> • Interior of the library appears well-maintained |

# Selsdon Library Profile

## Selsdon Library Visits 2018-23

| Year | Visits |
|------|--------|
| 2018-19 | 114,441 |
| 2019-20 | 93,216 |
| 2020-21 | 2,581 |
| 2021-22 | 30,706 |
| 2022-23 | 48,695 |

## Selsdon Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 69,756 |
| 2019-20 | 59,334 |
| 2020-21 | 22,799 |
| 2021-22 | 64,520 |
| 2022-23 | 63,566 |

## Selsdon Library Active Users (March 2023 = 2,403)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 6% |
| CHILD 5-11 | 22% |
| TEEN 12-15 | 4% |
| TEEN 16-17 | 2% |
| ADULT 18-59 | 37% |
| SENIOR 60+ | 29% |
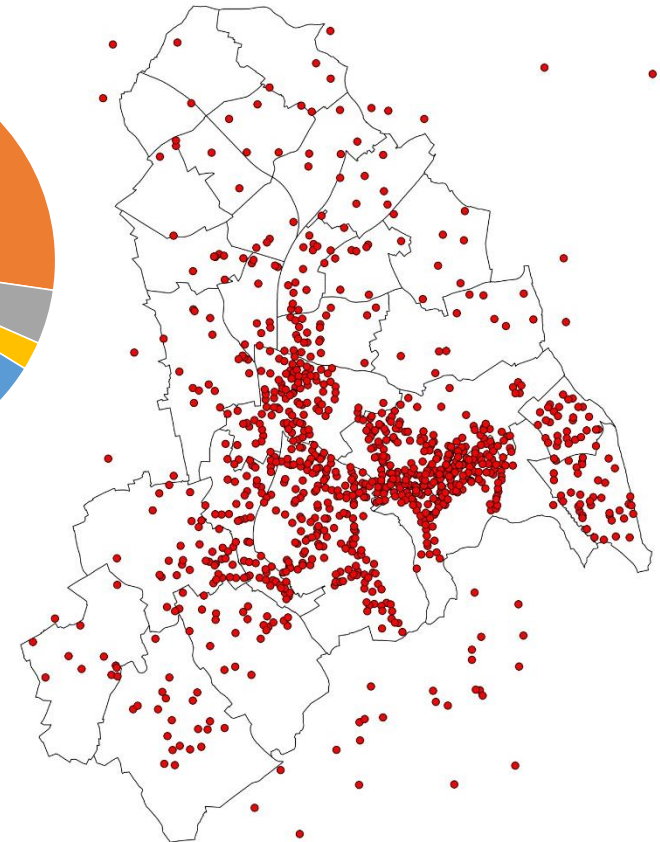
# Shirley Library Profile

| | |
|---|---|
| Wickham Road/Hartland Way, Croydon, CR0 8NH | |
| Tel: 020 7884 5170 | |
| Email: shirleylibrary@croydon.gov.uk | |
| Shirley South Ward | |

| Opening Hours | |
|---|---|
| **Monday** | Closed |
| **Tuesday** | Closed |
| **Wednesday** | 10am – 6pm |
| **Thursday** | Closed |
| **Friday** | 10am – 6pm |
| **Saturday** | Closed |
| Hours open per week: | 16 |
| Year built: | 1937 |
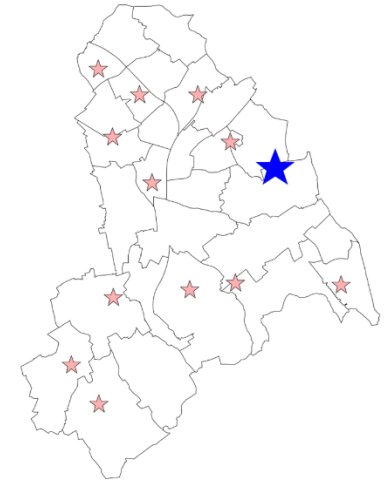
Indicative net internal area: 279 sq m

| Key service statistics 2022-23 | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 11,006 | 1.91% *of Croydon total* | Average visits per hour | 13.48 | Annual running costs | £109,346 |
| Annual issues | 12,371 | 2.6% *of Croydon total* | Average issues per hour | 15 | Running cost per hour | £134 |
| PC usage (hours used) | 722 | 1.69% *of Croydon total* | PC usage as % of open hours | 20.33% | Cost per visitor | £10 |
| Users who have logged onto a PC | 401 | 4.05% *of Croydon total* | Available PC hours (annual) | 3,554 | Income | £1,205 |
| Active users | 776 | 2.1% *of Croydon total* | Events run | 164 | Lending stock | 16,843 |
| New members | 210 | 1.3% *of Croydon total* | Event participants | 808 | New Stock | 492 |

| Building and location summary | |
|---|---|
| **Location type:**<br>• Residential area just beyond shopping parade | **Footfall:**<br>• Just beyond quieter end of small shopping parade |
| **Visibility:**<br>• On corner of busy junction, somewhat screened by trees<br>• Very poor signage | **Adaptability:**<br>• Fixed shelving limits adapting for events<br>• Insufficient space for additional uses |
| •<br>**Suitability:**<br>• Small one storey building with small extension<br>• Leaded rooflight but interior unattractive and functional<br>• Separate children's area, too small to zone rest of space | **Condition (visual impression):**<br>• Some evidence of previous water damage to interior<br>• Exterior requires some repair and full redecoration<br>• Interior décor in reasonable condition, but dull |

# Shirley Library Profile

## Shirley Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 35,305 |
| 2019-20 | 31,250 |
| 2020-21 | 0 |
| 2021-22 | 5,696 |
| 2022-23 | 11,006 |

## Shirley Library New Members 2022-23

| Month | New Members |
|-------|-------------|
| Sep | 10 |
| Oct | 23 |
| Nov | 13 |
| Dec | 20 |
| Jan | 11 |
| Feb | 7 |
| Mar | 16 |
| Apr | 40 |
| May | 30 |
| Jun | 21 |
| Jul | 35 |
| Aug | 13 |
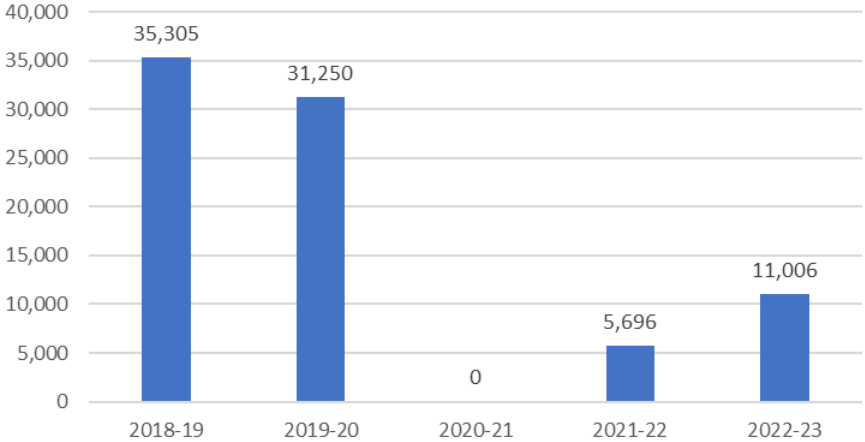
## Shirley Library Active Users (March 2023 = 776)
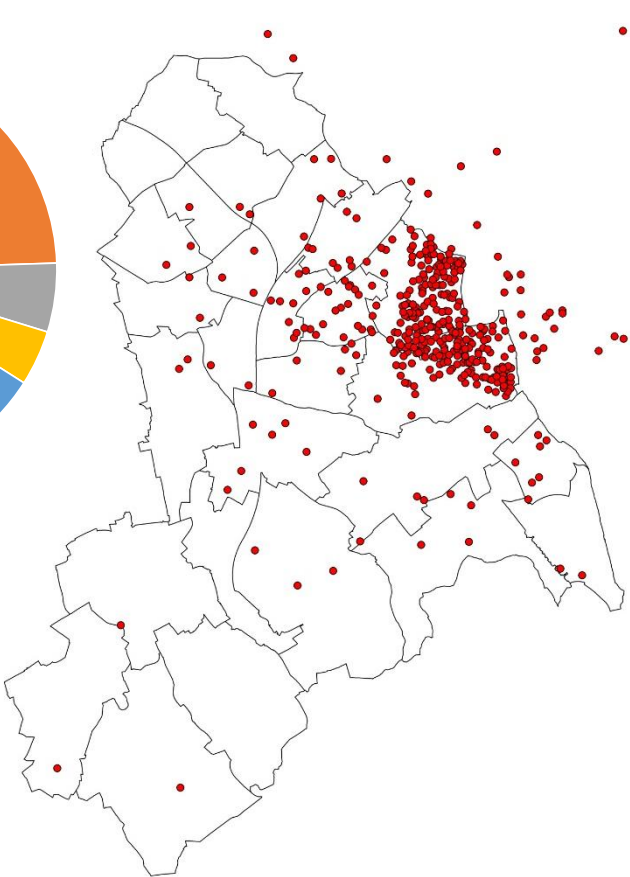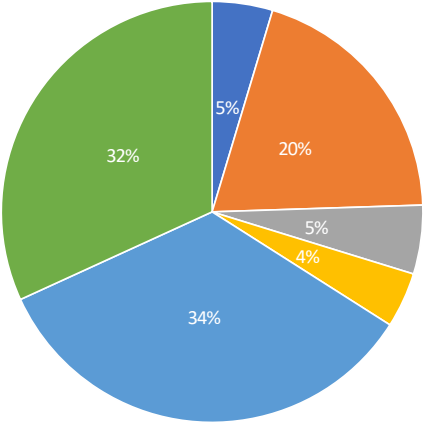
Pie chart:
- CHILD 0-4: 5%
- CHILD 5-11: 20%
- TEEN 12-15: 5%
- TEEN 16-17: 4%
- ADULT 18-59: 34%
- SENIOR 60+: 32%
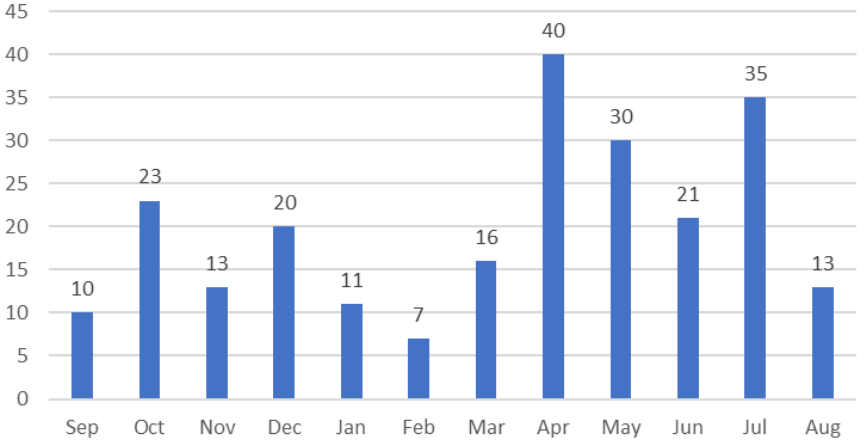
# South Norwood Library Profile

| | |
|---|---|
| Lawrence Road, South Norwood, SE25 5AA | |
| Tel: 020 7884 5195 | |
| Email: southnorwoodlibrary@croydon.gov.uk | |
| South Norwood Ward | |

| Opening Hours | |
|---|---|
| **Monday** | Closed |
| **Tuesday** | 10am – 6pm |
| **Wednesday** | Closed |
| **Thursday** | Closed |
| **Friday** | 10am – 6pm |
| **Saturday** | Closed |
| Hours open per week: | 16 |
| Year built: | 1968 |
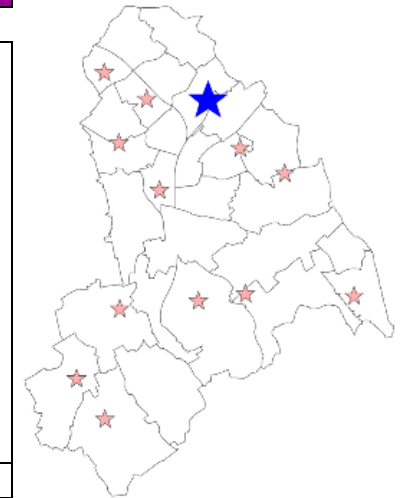
Indicative net internal area: 365 sq m



## Key service statistics 2022-23

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Annual visits | 12,582 | 2.19% *of Croydon total* | Average visits per hour | 15.42 | Annual running costs | £137,396 |
| Annual issues | 19,359 | 4.19% *of Croydon total* | Average issues per hour | 24 | Running cost per hour | £168 |
| PC usage (hours used) | 1,385 | 3.24% *of Croydon total* | PC usage as % of open hours | 27.86% | Cost per visitor | £11 |
| Users who have logged onto a PC | 619 | 2.61% *of Croydon total* | Available PC hours (annual) | 4,974 | Income | £1,746 |
| Active users | 1,685 | 4.59% *of Croydon total* | Events run | 100 | Lending stock | 13,523 |
| New members | 556 | 3.45% *of Croydon total* | Event participants | 1,483 | New Stock | 1,003 |

## Building and location summary

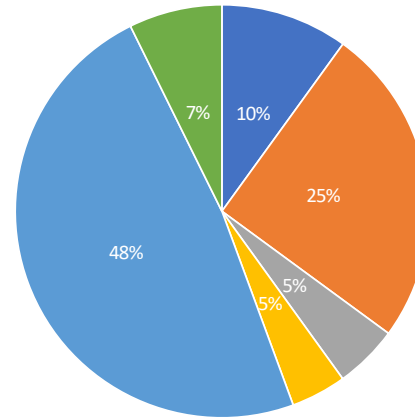| | |
|---|---|
| **Location type:**<br>• Residential area | **Footfall:**<br>• Beyond the main shopping parade in South Norwood |
| **Visibility:**<br>• Prominent location on corner of busy road<br>• Signage large, but signage limited overall | **Adaptability:**<br>• Distribution across five levels limits flexibility<br>• Fixed shelving limits creation of event spaces<br>• Little free space that is practical for additional uses |
| **Suitability:**<br>• Striking exterior, extensive glass leads to poor energy performance<br>• Five floor levels impractical for supervision<br>• Interior design dull and uninspiring | **Condition (visual impression):**<br>• Exterior affected by obscure and shading plastic on windows<br>• Concrete fascia and pillars intact but require inspection<br>• Requires full interior re-design and redecoration<br>• Lift is out of operation preventing full accessibility |

# South Norwood Library Profile
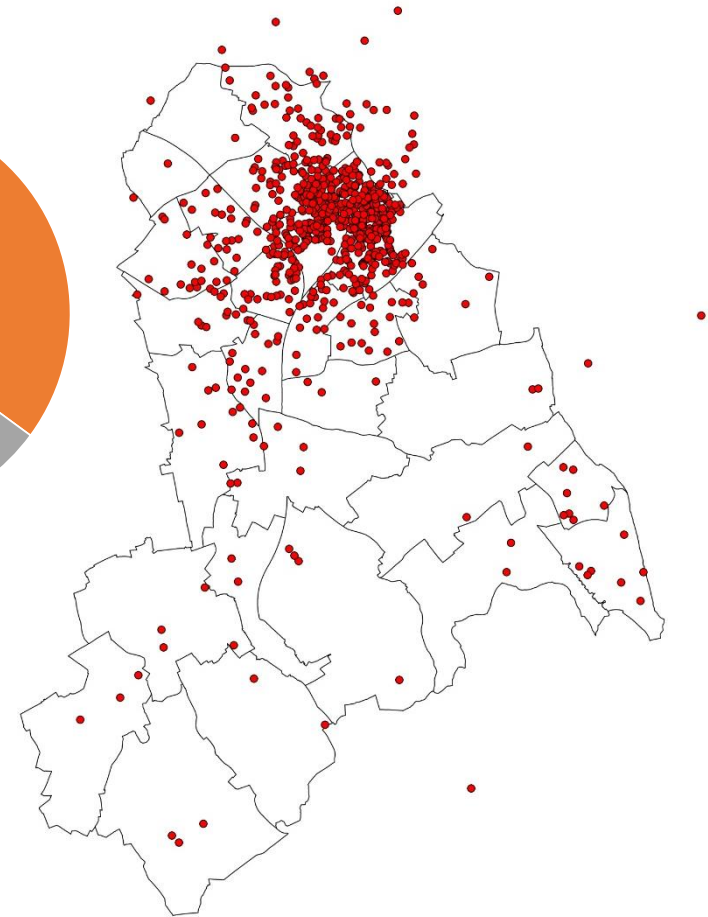
## South Norwood Library Visits 2018-2023

| Year | Visits |
|------|--------|
| 2018-19 | 34,981 |
| 2019-20 | 39,295 |
| 2020-21 | 187 |
| 2021-22 | 7,272 |
| 2022-23 | 12,582 |
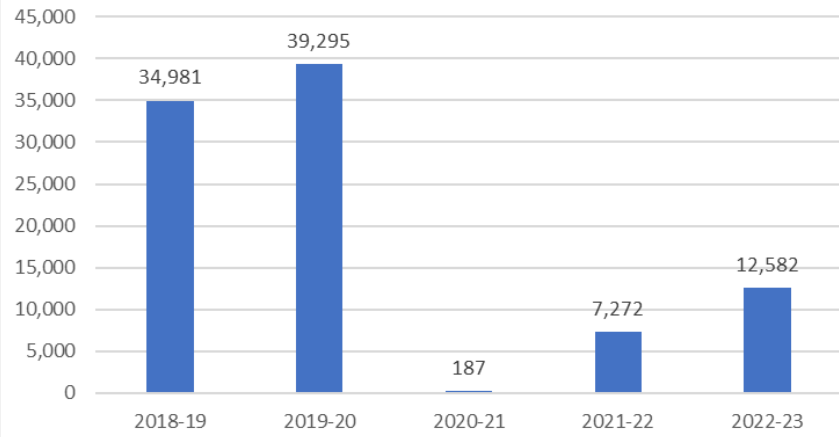
## South Norwood Library Issues 2018-2023

| Year | Issues |
|------|--------|
| 2018-19 | 29,228 |
| 2019-20 | 27,107 |
| 2020-21 | 5,815 |
| 2021-22 | 17,684 |
| 2022-23 | 19,359 |
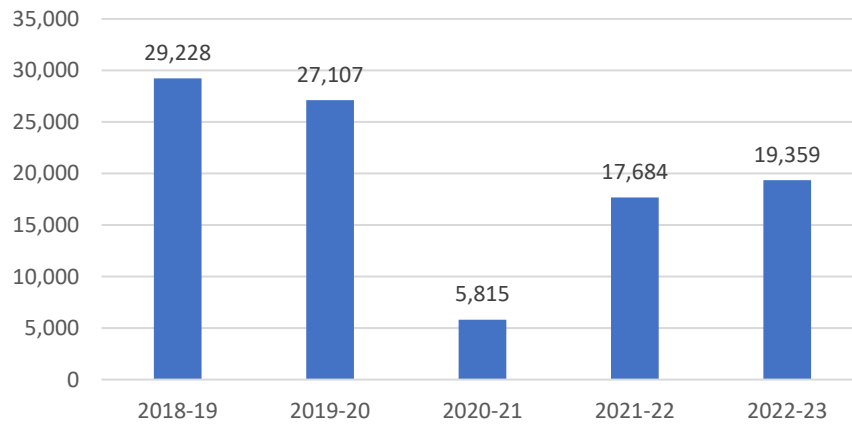
## South Norwood Library Active Users (March 2023 = 1,685)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 10% |
| CHILD 5-11 | 25% |
| TEEN 12-15 | 5% |
| TEEN 16-17 | 5% |
| ADULT 18-59 | 48% |
| SENIOR 60+ | 7% |

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# Thornton Heath Library Profile

| | |
|---|---|
| Brigstock Road, Thornton Heath, CR7 7JB | |
| Tel: 020 7884 5185 | |
| Email: thorntonheathlibrary@croydon.gov.uk | |
| Bensham Manor Ward | |

| Opening Hours | |
|---|---|
| **Monday** | 10am – 6pm |
| **Tuesday** | Closed |
| **Wednesday** | 10am – 6pm |
| **Thursday** | Closed |
| **Friday** | Closed |
| **Saturday** | 9am – 5pm |
| Hours open per week: | 24 |
| Year built: | 1914 (refurbished 2010) |
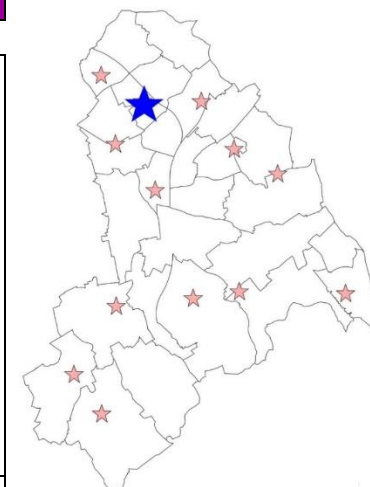




Indicative net internal area: 767 sq m

## Key service statistics 2022-23

| | | | | | | |
|---|---|---|---|---|---|---|
| Annual visits | 28,651 | 4,98% *of Croydon total* | Average visits per hour | 23.4 | Annual running costs | £254,162 |
| Annual issues | 32,064 | 6.76% *of Croydon total* | Average issues per hour | 26 | Running cost per hour | £208 |
| PC usage (hours used) | 3,144 | 7.36% *of Croydon total* | PC usage as % of open hours | 38.74% | Cost per visitor | £9 |
| Users who have logged onto a PC | 1,936 | 8.17% *of Croydon total* | Available PC hours (annual) | 8,118 | Income | £3,762 |
| Active users | 2,876 | 7.84% *of Croydon total* | Events run | 178 | Lending stock | 18,551 |
| New members | 984 | 6.11% *of Croydon total* | Event participants | 1,446 | New Stock | 1,236 |

## Building and location summary

| | |
|---|---|
| **Location type:**<br>• Residential area | **Footfall:**<br>• Some distance from the edge of shopping area |
| **Visibility:**<br>• Prominent position on the busy road<br>• Striking large signage visible on three sides | **Adaptability:**<br>• There are a variety of spaces available for events<br>• The lower floor is underused |
| **Suitability:**<br>• Interior design has created attractive spaces on two floors<br>• Separate areas for children's library and PC users<br>• Training and meeting rooms on lower ground<br>• Sufficient space for full range of library services | **Condition (visual impression):**<br>• Frontage appears in good condition, some attention needed<br>• Interior décor worn and in need of full redecoration |

# Thornton Heath Library Profile

## Thornton Heath Library Visits 2018 - 2023

| Year | Visits |
|------|--------|
| 2018-19 | 77,960 |
| 2019-20 | 79,622 |
| 2020-21 | 1,782 |
| 2021-22 | 14,790 |
| 2022-23 | 28,651 |

## Thornton Heath Library New Members 2022-23

| Month | New Members |
|-------|-------------|
| Sep | 85 |
| Oct | 182 |
| Nov | 62 |
| Dec | 37 |
| Jan | 86 |
| Feb | 52 |
| Mar | 61 |
| Apr | 109 |
| May | 75 |
| Jun | 129 |
| Jul | 135 |
| Aug | 99 |

## Thornton Heath Library Active Users (March 2023 = 2,876)

| Category | Percentage |
|----------|-----------|
| CHILD 0-4 | 6% |
| CHILD 5-11 | 23% |
| TEEN 12-15 | 6% |
| TEEN 16-17 | 6% |
| ADULT 18-59 | 49% |
| SENIOR 60+ | 10% |

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